



Timmins and District Hospital

Annual Accessibility Status Report

2017

May 24, 2017

Purpose

This is the second annual *Accessibility Status Report* for the Timmins and District Hospital's *Multi-year Accessibility Plan (2016 – 2020)*. In 2013 the hospital released its first *Multi-year Accessibility Plan* in accordance with the *Accessibility for Ontarians with Disabilities Act (AODA)* and the *Integrated Accessibility Standards Regulations (IASR)*. The multi-year plan is a 5 year plan describing the measures TADH is taking to identify, remove and prevent barriers to people with disabilities that use, work at or visit the hospital, including patients, staff (incl. potential staff), students, vendors, visitors and volunteers.

This purpose of this status report is to provide an update on the progress of regulatory requirements and any accessibility issues identified in the multi-year accessibility plan.

Compliance Reporting

The Timmins and District Hospital filed its third accessibility compliance report with the Accessibility Directorate, the Ministry of Economic Development Trade and Employment Services in December of 2015. It will be filing its fourth compliance report before the end of calendar year 2017.

Availability of the Multi-year Accessibility Plan and the Annual Accessibility Status Report

The *Multi-year Accessibility Plan* and the *Annual Accessibility Status Report* are available on the hospital's website:

www.tadh.com/accessibility

Written request via mail:

c/o Communications Coordinator
Timmins and District Hospital
700 Ross Ave. East
Timmins, ON P4N 8P2

Email request:

accessibility@tadh.com

Description of the Timmins and District Hospital

The Timmins and District Hospital (TADH) is a level C, fully accredited (Accreditation Canada) referral and teaching hospital serving the residents of the City of Timmins and Cochrane District as well as the adjoining areas of the Temiskaming, Sudbury and Algoma districts. TADH is

dedicated to providing health care services that are consistent with the needs of our community and catchment area. The hospital offers a full range of medical, surgical, critical care, maternity, newborn, pediatric, long-term care and mental health services as well extensive health education and district services. TADH houses 134 beds hospital wide and has approximately 850 frontline staff and 70 physicians. The hospital is a leader in state-of-the-art telecommunications and diagnostic equipment connecting physicians and staff to medical practitioners and specialists throughout Canada.

Hospital's Commitment to Accessibility

The Timmins and District Hospital is committed to treating all people in a way that allows them to maintain their dignity and independence. We believe in integration and equal opportunity. We are committed to meeting the needs of people with disabilities in a timely manner. We will do so by preventing and removing barriers to accessibility and by meeting accessibility requirements under the *Accessibility for Ontarians with Disabilities Act*.

AODA Compliance

- ✓ Provide training to all staff (employees and volunteers) on the accessibility standards
- ✓ Inform TADH staff of the hospital's accessibility program (policies)
- ✓ Notify TADH staff and the general public about the availability of accommodation(s) for job applicants with disabilities
- ✓ Notify job applicants when they are selected to participate in an assessment or selection process that accommodation(s) are available
- ✓ Provide suitable accommodation if an applicant requests an accommodation
- ✓ When making an offer of employment, notify the successful applicants of the hospital's policies for accommodating employees with disabilities
- ✓ Provide individualized workplace emergency information to employees and volunteers who have a disability
- ✓ Update the "Multi-year Accessibility Plan" and prepare an annual status report on the progress of measures taken to implement the accessibility plan

Highlights of 2017

In addition to maintaining compliance with the AODA and the IASR (as noted above) the hospital:

- ✓ Provided the leadership group with annual AODA compliance training.
- ✓ Provided annual refresher training on accessible customer service to all reception staff.
- ✓ Completed an assessment of the access point for the Ontario Tele Network (OTN) and have developed plans to reduce travel distance
- ✓ Completed gap analysis of internet and intranet web site for compliance to WCAG 2.0 Level AA. Project plan developed to meet deadline requirements.

- ✓ Installed auto door openers at the entrance to our palliative care unit.
- ✓ Developed and implemented standards for public signs and video screens.
- ✓ Completed an accessibility audit of the public washrooms located on the main floor promenade and the lower level public washrooms located near the cafeteria. As a result of the audit findings the following was completed:
 - Installed auto door openers to the public washrooms located on the main floor promenade and the lower level public washrooms near the cafeteria.
 - Widened the entrances to the public washrooms located on the main floor promenade.
 - Widened the entrance to the cubicle of the men's washroom located on the main floor promenade.