

CEO Update September 2019

Financial Update

We continue to have ongoing challenges with the Hospital's financial situation. For the last two previous fiscal years we experienced a total operating deficit of close to \$6,000,000. In 2019/20, with our Government funding increasing by 0.5% and our expenses increasing by 2.0% - 3.0%, the annual operating deficit continues to grow. Early indications are that our operating deficit for 2019/20 will be in the range of \$5,000,000 to \$6,000,000. We had made significant progress with the NorthEast LHIN in 2018/19 to demonstrate that we have pretty much gone as far as we can in becoming revenue and cost "efficient". We believe that we had built a strong case to show that any further changes to get us to a balanced budget could only be achieved with reductions to patient services. The LHIN did not and would not support patient service reductions. The only other remedy to our financial situation seemed to be a funding adjustment which the LHIN supported. Unfortunately, in the midst of all this, all of the LHINs in the Province were essentially stripped of any decision-making authority when the Government removed all the LHIN Boards and introduced the "Ontario Health" Board.

We are currently working with the remaining LHIN staff to escalate our financial situation with the Ontario Health Board. We expect some attention in the very near future.

In the meantime, we appreciate all the efforts you make to help minimize our costs where possible. Any ideas for further cost reduction can be addressed to your Manager or sent directly to any member of senior management. As well, we are taking steps to become more cost efficient in areas where patient services will not be impacted. Recently, we eliminated the management and labour support provided by Aramark and these services are now under the full control of the Hospital. This allowed us to change the food that is now available in the cafeteria. You will also soon see work in the rear of the Hospital as we begin the installation of a combined heat and power plant this fall. These two initiatives are projected to reduce our operating costs by over \$500,000/year.

We anticipate having a more definitive path forward on our deficit challenges in the next month or so. Again, thank you for helping to reduce our costs where and when you can!

TADH UPDATE

A lot has been happening this year at Timmins and District Hospital. Every renovations, every upgrades, every modifications we do, is to better our patient care and our staff. We always welcome suggestions and feedback. Here's what's been happening at TADH since January.

- In January 2019, a full implementation of Electronic Canadian Triage and Acuity Scale in ER was introduced, which is increasing accuracy and patient safety

- At the beginning of the year, the Nephrology Program successfully launched the Home Hemodialysis Program for patients in Timmins and the district
- On June 18th, the Board of Directors elected a new Board Chair, Gaétan Malette. Mr. Malette was a Board member for 5 years
- New cooling infrastructures were purchased to replace the 25 year old equipment, including upgrades on heating pipes improving the efficiency of the heating system
- The Timmins and District Hospital Foundation generously supported the redesign of the hospital library to house a NOSM Student Education Suite, and an updated staff library
- On September 24th, the Mental Health program launched the Mobile Rapid Response Crisis Team with the Timmins Police