



# Timmins and District Hospital L'Hôpital de Timmins et du district

*Si vous souhaitez recevoir cette annonce d'emplois en français, s'il vous plait contactez le département des ressources humaines au [kkampman@tadh.com](mailto:kkampman@tadh.com) ou par téléphone au 705-267-6371.*

## **Mobile Crisis Rapid Response Service Worker Full-time**

**POSITION SUMMARY:** The mobile crisis worker in conjunction with the Timmins police officer will provide acute crisis intervention to community members in a timely, client/family focused approach. Emphasis will be placed on assessment, education, prevention, health maintenance, and restoration of health in a supportive and culturally sensitive manner. The MCRRT staff will coordinate and provide consults to clients who are referred to the MCRRT. The team will further provide individualized support to assist in the resolution of their personal or emotional crisis.

### **Position Responsibilities:**

- To provide acute crisis assessment and intervention.
- Effectively function within the frame work of their respective professional standards.
- To participate as a member of MCRRT and work effectively with TPS and other community agencies.
- Complete psycho social assessments and planning for effective intervention strategies.
- Conduct interviews with the clients or families in crisis.
- Coordinate with other community agencies in the provision of necessary services.
- To inform community agencies of any changes that may affect them.
- Maintain exemplary public relations.
- Inform our community of resources available to benefit those in crisis.
- Provide a client focused philosophy in all interactions.
- Provide onsite assessment and intervention of psychiatric emergencies.
- Provide brief intervention, consultation and follow-up.
- Able to implement strategies that effectively facilitate change.
- Demonstrates leadership skills, sound judgment and diplomacy.
- Strong assessment skills and ability to coordinate services.
- Comprehensive knowledge of community mental health and addiction networks.
- Strong problem solving and critical thinking skills.
- Computer literacy with developed skills in various software applications including MS Office, RAI, ESP.
- Able to manage high volumes and varied work assignments with accuracy.
- Knowledge and sensitivity to work in a culturally diverse environment.
- Demonstrates understanding and complies with client and staff safety policies.

### **POSITION REQUIREMENTS:**

- Registered Nursing Diploma/Degree with a certificate in Mental Health and/or Bachelor of Social Work
- Registered and in good standing with respective regulating body (CNO, CSWSSW)
- Minimum of 5 years recent acute Mental Health and Addictions experience.

- Demonstrates crisis intervention skills for both telephone and person-to-person situations.
- Working knowledge of inpatient and community-based resources for children and adults with mental health and addictions needs.
- Must have the ability to function as a member of the multi-disciplinary health care team.
- Must possess a thorough knowledge of the principles and techniques associated with Crisis Intervention assessment.
- Excellent verbal and written communication skills.
- Ability to elicit critical information in stressful situations and provide rapid assessment to formulate an immediate intervention.
- Must possess computer skills and knowledge of Meditech and an ability to collect relevant data and reports.
- Employment history which demonstrates regular attendance at work.
- Must be available to work all shifts including weekends.
- Must possess the ability to provide effective services to clients in both English and French. Individuals who do not meet the language requirements of this posting are invited to submit their résumé for future consideration.

### **Compensation and Benefits**

- Rate of Pay: To be determined, based on experience and registered health care discipline.
- Option to enroll into Healthcare of Ontario Pension Plan.

Interested applicants must submit their résumé by Department of Human Resources, Timmins and District Hospital, 700 Ross Avenue East, Timmins, Ontario, P4N 8P2. Telephone (705) 267-6371; Fax (705) 360-6008; Attention: Kayla Kampman, email [kkampman@tadh.com](mailto:kkampman@tadh.com) .

*Timmins and District Hospital will provide accommodations for applicants with disabilities during the recruitment process.*

*\* In the spirit of equity and inclusion, lived experience including intersectionality as a racialized individual, a woman, a member of 2SLGBTQIA+ communities, or a Person with a Disability will be a large consideration in the selection process.*

*TADH is committed to fostering an inclusive, equitable, and accessible environment supporting diversity in our work environment to provide quality care where all feel valued, respected, and supported. TADH is dedicated to building a workforce reflective of the communities in which we live, serve, and encourage Indigenous people, visible minorities, and persons with disabilities to apply and self-identify.*

*We thank all applicants for their response; however, only those selected for an interview will be contacted.*

**EXEMPLARY CARE TO NORTHERNERS**

**WORKING TOGETHER WITH OUR PARTNERS TO IMPROVE THE HEALTH OF  
NORTHERNERS**